

HOW TO USE TELE-MEDICINE



Our office will call you **10-Minutes prior to your appointment** to collect payment and ensure you've followed the steps below.



1 THIS IS A DOCTORS VISIT, TREAT IT AS SO!

- Make sure you are in a quiet & secure place, not multitasking.



2 MAKE SURE YOU HAVE A STRONG INTERNET CONNECTION.

- Make sure you have full bars of wifi or 4/5G connection.



3 OPEN THE LINK WITH THE CORRECT BROWSER

- **Computers/Laptops:** Google Chrome.
- **Ipad/Mac:** Safari



NOTE: Cell phones are not supported.

4 HIT ALLOW TO ALL POPUPS!

- If you have a pop-up blocker set up you may not receive the pop-ups to allow your video/microphone to work
- To disable, go to browser settings and change it to "allow" for the tele-medicine site



This ensures your microphone and video are working

5 PLEASE WAIT - THE DOCTOR WILL BE WITH YOU SHORTLY

- If your video with the doctor has not started within 10 minutes, give our office a call 561-513-9313

